JOHN A. "JACK" SHEA 28 Forest St. Lake Placid, NY 12946

12/14/92

Fed Com. com.
Washington
Dc-

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FCC MAIL ROOM OFFICE OF THE SECRETARY

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This Schooled of Cotte Rates - note how
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December 1992

Dear Adelphia Customer:

Effective with your January bill, Adelphia will be making some changes in your cable rates and billing. Please read on for details.

Over the past year, Adelphia has experienced increases in costs for insurance, construction, vehicle maintenance, and utilities. We have also experienced increases in programming costs associated with our satellite-delivered channels. Effective with your January bill, there will be a \$1.50/month increase in our rate for Satellite Service. This change will result in an increase in your Economy Service or Standard Service rate of \$1.50/month. All Premium Packages (consisting of Standard Service and the Premium channels of your choice) will correspondingly increase by \$1.50/month. Please note that our rate for Broadcast Service will not change.

The following rates will change on your January bill:

Service	Present Rate	Change	New Rate
Broadcast Service (consists of broadcast channels	\$ 9.95 s)	-	\$ 9.95
*Satellite Service (consists of 15 satellite channel	\$10.00 els)	\$ 1.50	\$11.50
Economy Service (consists of Broadcast Service	\$19.95 and Satellite Se	\$ 1.50 ervice)	\$21.45
*Expanded Satellite Service (consists of 5 additional satelli	\$ 4.80 ite channels)	-	\$ 4.80
Standard Service (consists of Broadcast, Satellit	\$24.75 e, and Expanded	\$ 1.50 d Satellite Sea	\$26.25 rvices)
 @ 1 Premium Package @ 1 Prem. Pkg. w/ Disney @ 2 Premium Package @ 3 Premium Package @ 4 Premium Package @ 5 Premium Package 	\$33.75 \$33.70 \$38.75 \$46.75 \$55.75 \$61.75	\$ 1.50 \$ 1.50 \$ 1.50 \$ 1.50 \$ 1.50 \$ 1.50	\$35.25 \$35.20 \$40.25 \$48.25 \$57.25 \$63.25

^{*} Not available on a stand-alone basis.

In accordance with the provisions of Section 824-a of New York State's Executive Law, those customers currently taking any of our services are entitled to certain rights due to changes in our rates. You have the option to downgrade or terminate service at no charge. If you do so within 30 days of this notice, you will not incur liability for the new rates.

Cable television remains an excellent value for your entertainment dollar, especially when you consider the price of other forms of entertainment like movie rentals or professional sports tickets.

Adelphia's Standard Service, offering a wide variety of entertainment, sports, and informational programming at only \$26.25/month, offers a tremendous value.

We wish to express our appreciation for the opportunity to provide you with cable television service. If you have any questions, comments, or suggestions, please feel free to telephone or write our office.

Sincerely,

Adelphia Cable

[@]Consists of Standard Service and Premium channels of your choice

RATES & PACKAGES

SERVICE PACKAGES	RES/11/9		
STANDARD SERVICE	\$26.25/mo		
(Consists of Broadcast, Satellite & Expanded Satellite Services.)	A-		
ECONOMY SERVICE (Consists of Broadcast & Satellite Services.)	\$21.45/mo		
BROADCAST SERVICE	\$ 9.95/mo		
(Consists of 6 off-air broadcast channels, WPIX, WWOR, & the Public Access of			
* SATELLITE SERVICE	\$11.50/mo		
(Consists of 14 satellite channels.) * EXPANDED SATELLITE SERVICE	¢ 4.00/ma		
(Consists of 5 additional satellite channels.)	\$ 4.80/mo		
* Satellite & Expanded Satellite Service are not available on a stand-alone basis.			
PREMIUM CHANNELS †			
CINEMAX	\$10.00/mo		
THE DISNEY CHANNEL	\$ 8.95/mo		
HOME BOX OFFICE	\$10.00/mo		
THE MOVIE CHANNEL	\$10.00/mo		
SHOWTIME † Premium Channels are available with the purchase of Economy or Standa	\$10.00/mo		
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RECOMMENDED SERVICE PACKAGES **			
1 PREMIUM PKG	\$35.25/mo		
1 PREMIUM PKG with THE DISNEY CHANNEL 2 PREMIUM PKG	\$35.20/mo \$40.25/mo		
3 PREMIUM PKG	\$48.25/mo		
4 PREMIUM PKG	\$57.25/mo		
5 PREMIUM PKG	\$63.25/mo		
** Premium Packages consist of Standard Service (defined above), your choice of Premium Channel(s), and a wireless remote control.			
ADDITIONAL OUTLETS/REMOTES/GUIDE			
BROADCAST or ECONOMY SERVICE	\$ 3.50/mo		
STANDARD or PREMIUM SERVICE	\$ 3.50/mo		
REMOTE CONTROL	\$ 5.00/mo		
THE ENTERTAINER (guide)	\$ 1.00/mo		
INSTALLATION CHARGES			
BROADCAST SERVICE	\$ 50.00		
STANDARD or ECONOMY SERVICE (up to 4 outlets)	\$ 50.00		
NON-STANDARD (custom) time and RECONNECT	materials \$ 30.00		
TRANSFER SERVICE (new address)	\$ 30.00		
RELOCATE OUTLET (in-house)	\$ 30.00		
CONVERTER CHANGE OUT	\$ 30.00		
ADDITIONAL OUTLET(S), VCR	\$ 30.00		
A/B SWITCH/VCR (hook-up)	\$ 30.00		
A/B SWITCH/VCR (materials only)	\$ 7.00		
FM SERVICE PARENTAL CONTROL (available upon request)	\$ 30.00 N/C		
TRANSACTION CHARGES (ADDRESSABILITY)			
CHANGE OF SERVICE			
NON-PAY RESTART	\$ 10.00 \$ 15.00		
NOTE: Installation and transaction charges are taxed. Any customer initial	•		
will be charged on a time and materials basis.			
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